

Refund / Move a Booking with a Voucher

Step 1. Go to My Bookings and click on the booking you want to move.

Example below: Move booking from 20 Nov to 27th Nov. Click on Refund and a box will appear with the message “This booking will be deleted and you will be given a voucher to use on another booking. Do you wish to proceed?”

Click OK.

Dean Remihana

Sunday 20th November				
VENUE	FACILITY	TIME SLOT	OPPONENT	ACTION
Zhu Badminton Centre	Court 1	11:00am - 11:30am	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 1	11:30am - 12:00pm	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 1	12:00pm - 12:30pm	N/A	<input type="checkbox"/> Refund

Thursday 24th November				
VENUE	FACILITY	TIME SLOT	OPPONENT	ACTION
Zhu Badminton Centre	Court 2	6:00pm - 6:30pm	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 2	6:30pm - 7:00pm	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 2	7:00pm - 7:30pm	N/A	<input type="checkbox"/> Refund

Submit

Step 2. A Refund Voucher is created.

You can either note down the voucher number and you have up to 6 months to use it or click on Book Now and the voucher will be transferred to your new booking.

Booking Refund Voucher

Note Please note down this voucher code. You can use it to make another booking. You can also use the "Book Now" button to make the booking now.

Name: Booking Refund Dean Remihana

Code: LU7L1S50

Expires: 17/04/2023

Amount: \$5.50

Slots: 3

Venue: Zhu Badminton Centre

Book Now

Step 3. After you have clicked on Book Now you will return to the booking screen.

Find a new time slot(s) that you are sure you will be able to use. **Please note once moved you cannot move the booking again.**

BOOKING	PRICE	PLAYER 1	PLAYER 2
Court 1 11:00am - 11:30am (Sun 27th Nov)	5.50	Dean Remihana	Opponent
Court 1 11:30am - 12:00pm (Sun 27th Nov)	5.50	Dean Remihana	Opponent
Court 1 12:00pm - 12:30pm (Sun 27th Nov)	5.50	Dean Remihana	Opponent
16.50			

Discount Voucher

LU7L1S50

Note the voucher number will automatically populate in the Discount Voucher field

Below is confirmation in My Bookings that the booking has been moved to the 27th.

NOTE BOOKING CAN ONLY BE MOVED ONCE. See below the booking moved from the 20th to the 27th can not be moved it can only be deleted and not refund given.

Pay2Play

Dean Remihana

Thursday 24th November

VENUE	FACILITY	TIME SLOT	OPPONENT	ACTION
Zhu Badminton Centre	Court 2	6:00pm - 6:30pm	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 2	6:30pm - 7:00pm	N/A	<input type="checkbox"/> Refund
Zhu Badminton Centre	Court 2	7:00pm - 7:30pm	N/A	<input type="checkbox"/> Refund

Sunday 27th November

VENUE	FACILITY	TIME SLOT	OPPONENT	ACTION
Zhu Badminton Centre	Court 1	11:00am - 11:30am	N/A	<input type="checkbox"/> Delete
Zhu Badminton Centre	Court 1	11:30am - 12:00pm	N/A	<input type="checkbox"/> Delete
Zhu Badminton Centre	Court 1	12:00pm - 12:30pm	N/A	<input type="checkbox"/> Delete

Submit

We suggest that if you are not sure when you plan to play next, that you write the voucher number down and only use it when you are 100% certain that you will be available to play.

